

Office Safety Protocols

- Please visit the bathroom at home before you arrive at the clinic.
- All people entering the office **are required to wear their own face mask.**

A hand sanitization station will be available to sanitize hands upon entering the clinic

- Only the patient is permitted to enter at the time of the appointment. Spouses, friends, and drivers are to wait outside
- All people entering the clinic including treatment providers, administrative staff and patients will have their temperature checked using an infrared thermometer. Anyone with a temperature above 38 °C (100.4°F) will be asked to reschedule in 14 days.
- Patients will be scheduled with a staggered schedule with longer times between appointments, as the waiting room is closed at this time, to ensure social distancing
- No walk-ins will be treated. We kindly ask that you pre-book your appointment.
- Please arrive on time and we will call you on your cell phone when it is safe for you to enter the clinic. **Those who are late will be required to wait until the next available timeslot and maybe asked to reschedule.**
- If you require a re-assessment, forms are required and we ask that you complete them prior to arriving at the clinic, as they will be emailed. Should you not be able to print the forms, we will bring them to you outside the office **20 minutes** before your scheduled appointment and they are to be completed in your vehicle prior to your scheduled appointment.

- All non essential items will be removed including waiting room chairs, magazines and toys so the office may appear empty.
- All providers will wear a mask, wash their hands/sanitize prior to interacting with every patient. All tables and equipment/modalities will be disinfected between treatments, all high touch areas will be disinfected regularly.
- All deliveries to the clinic will be accepted outside and immediately disinfected upon entering the clinic